How to Register for TUNA Mountain Bike Camp

Things you can do before registration opens

1. Verify that you can login to the TUNA website. This requires that you use the **same email that you used to purchase a membership** for 2025.
2. If you have forgotten your password, ask the system to reset the password. Make sure to check your spam folder. Our tech team has verified that this is working for emails that are in our system. If you are not receiving a reset email then one of three things is happening:
   a. It is in your spam folder.
   b. You are using a different email than the one you used to purchase your membership.
   c. Your browser or your email system is using extra security to filter emails and we don't have any way to access or control that. If you have verified everything else, we can help you reset your password manually, but this option will likely take a few days.
3. If you are not yet a TUNA member, you may purchase a "Summer Membership" for just the Mountain Bike Camp, here: https://utahnordic.org/product-category/memberships-and-passes/
4. A login and a membership are not the same thing. Anyone who has ever purchased from the website has a login. A **current membership** means that you purchased a TUNA membership on or after July 1, 2025 (Winter memberships are valid for a year, summer are valid for Mountain Bike Camp). It is also possible that you have multiple logins, and only one is associated with a current membership. The system does not automatically link different emails from the same household into a membership.

How to register for Camp

1. Login with your **current membership** email.
2. Add the camp and transportation items to your cart. Verify that you have the dates you need.
3. Complete the transaction all the way to confirmation. Please verify that you are receiving the discount for members.
4. You may also purchase the camp as a non-member, but if you are purchasing more than one session, you'll save $25 per additional session when you join TUNA first.
5. You can add a TUNA Membership to your cart at the same time you are purchasing the camp and the discount will show up in the cart, but not on the registration page. Verify that you see the discount before you complete the transaction.

6. Be patient – when the camp opens, many people are trying to get in.

Troubleshooting FAQ

My discount isn't showing up

You are not logged in with the account that has a current membership.

I'm getting a ReCaptcha Error and I can't log in

If you are using a phone and in a cell "hole" or moving, the security software can time out. Try again where coverage is good, while not moving, and/or on a computer.

Or – you clicked too quickly after autofilling the password.

It won't let me login

You are not using a valid email and/or password.

I didn't get a receipt

Check your spam folder